



## Frequently Asked Questions

**How does the barrel delivery process work?** Check the website [www.fooddrive.ca.gov](http://www.fooddrive.ca.gov) beginning Tuesday, October 20, 2015 for schedule of barrel deliveries. Be sure to verify all location addresses and number of barrels for accuracy. The barrels will be delivered to your office by SFBFS.

**What if my barrels are full and I need a pick up before the end of the drive?** Please contact Peggy Marshall at [stateemployees@sacramentofoodbank.org](mailto:stateemployees@sacramentofoodbank.org) and Peggy will coordinate a pick up for you. (Requests or changes to the following day's pick-up schedule need to be made before 2:00pm) (Refer to Coordinator Manual for full instructions.)

**What if I have fresh food or produce that needs to be picked up immediately?** Ideally if you have a fresh commodity you should contact Peggy Marshall before securing donation to coordinate a pick up. If that isn't possible, you can deliver the donation to SFBFS' Distribution Center at 1951 Bell Avenue, Sacramento, CA 95838. Be sure to let the warehouse staff know the name of your agency for the receipt and forward the receipt to Peggy Marshall for tracking.

**Can I bring a cash donation to the Turkey Drive on November 20?** Please deposit all monetary donations online on the State Employee Food Drives' secure Web site. The turkey drive is specifically set up for the donation of turkeys and other Thanksgiving side dishes and cash donations may not be secure. (See Coordinator Manual for procedures.)

**Why was the rice program eliminated?** Sacramento Food Bank & Family Services distributes food to the local community as well as over 210 local partner agencies. There are a variety of fresh commodities that our agencies are in need of and we would prefer to purchase food based on need and current market price. With the state of the California drought, rice is not necessarily the most cost effective option. The CA State Employees food drive monetary and food donations serve SFBFS' clients not only during the holiday season, but throughout the entire year.

**Why can't state agencies deposit money directly into SFBFS' Wells Fargo account anymore?** The deposit procedure last year had many challenges, one of which was that the bank account was hacked because SFBFS' routing number was printed on the deposit slips. SFBFS' long-standing online fundraising platform is not only a secure way to donate funds, but this site also enables agencies to have immediate tracking information and individual donors may receive receipts for tax purposes. The online donation platform will also enable individual employees to donate directly to the food drive and track their agency's progress throughout the drive.

**Can agencies receive credit for the State Employees' Food Drive if employees participate in Run to Feed the Hungry?** YES! New this year, employees who register for Run to Feed the Hungry will get 2.5 pounds of food credit for every \$1 spent to register themselves and immediate family members. (See Coordinator Manual for full instructions.)